

Members' Feedback Form 2019-20

CIN: L17110MH1973PLC019786

Registered Office: 3rd Floor, Maker Chambers IV, 222, Nariman Point, Mumbai 400 021 Website: www.ril.com; e-mail: investor.relations@ril.com; Tel.: +91 22 3555 5000; Fax: +91 22 2204 2268

| me: | | e-ma | il id : | | | |
|---|--------------|-----------|-----------|---------------------|--------------|---------------|
| dress: | | | | | | |
| PID. : | | Client | ID.: | | | |
| lio No. : | | | | | | |
| case of physical holding) | | | | | | |
| No. of equity shares held : | | | | Signature of Member | | |
| | | | | | | |
| | | Excellent | Very Good | Good | Satisfactory | Unsatisfactor |
| ANNUAL REPORT | | | | | | |
| Management's Discussion and Analysis Report | Contents | | | | | |
| | Presentation | | | | | |
| Business Responsibility Report (available on website) | Contents | | | | | |
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| Report on Corporate Social Responsibility (available on website) | Contents | | | | | |
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| Corporate Governance Report | Contents | | | | | |
| | Presentation | | | | | |
| Board's Report | Contents | | | | | |
| | Presentation | | | | | |
| Quality of financial and non-financial information in the Annual Report | Contents | | | | | |
| | Presentation | | | | | |
| Information on Company's Website | Contents | | | | | |
| | Presentation | | | | | |
| Investor Services | | | | | | |
| Turnaround time for response to shareholder's query | | | | | | |
| Quality of response | | | | | | |
| Timely receipt of Annual Repo | ort | | | | | |
| Conduct of Annual General M | eeting | | | | | |
| Timely receipt of dividend | | | | | | |
| Promptness in confirming der requests | nat/remat | | | | | |
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BUSINESS REPLY INLAND LETTER

Postage will be paid by the Addressee BUSINESS REPLY PERMIT NO. HDC/B-1282 MANNU POST OFFICE GACHIBOWLI, HYDERABAD - 500 032



To,
Savithri Parekh
Joint Company Secretary and Compliance Officer
Reliance Industries Limited

C/o. KFin Technologies Private Limited
Selenium Tower B, Plot No. 31-32, Gachibowli,
Financial District, Nanakramguda,

Fold

Hyderabad - 500 032